

# Emotion-Aware Machines Saif Mohammad, Senior Research Officer National Research Council Canada



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Saif Mohammad
National Research Council Canada

## What does it mean for a machine to be emotion aware?

Detect our emotions







Express emotions





## What does it mean for a machine to be emotion aware? (Natural language focus)

Detect our emotions in what we speak/write







Express emotions through the text/speech they generate







- Is a given piece of text positive, negative, or neutral?
  - The text may be a sentence, a tweet, an SMS message, a customer review, a document, and so on.

### **Emotion Analysis**

- What emotion is being expressed in a given piece of text?
  - Example emotions: joy, sadness, fear, anger, guilt, pride, optimism, frustration,...

## Applications of Automatically Detecting Sentiment and Emotions

Computer games and animation







- Computer games and animation
- Detecting cyber-bullying, depression





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- Detecting depression, cyber-bullying
- Tutoring systems, writing assistants





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- Tracking sentiment towards products, events, people





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- Detecting depression, cyber-bullying
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- Tracking sentiment towards products, events, people
- Physiotherapy robots, virtual nurses

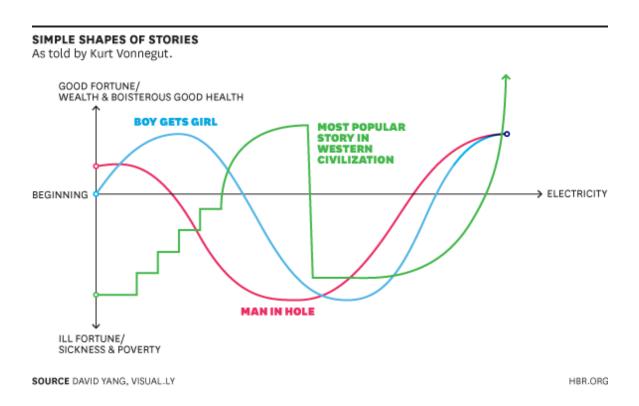


#### **DETECTING SHAPES OF STORIES**



### Tracking Emotions in Stories

- Can we automatically track the emotions of characters?
- Can we track the change in distribution of emotion words?
- Are there some canonical shapes common to most stories?



Saif M. Mohammad

## Where do we start?

Making machines \*understand\* the meaning of sentences is a difficult problem.

#### Word-Emotion Associations

Words have associations with emotions:

- attack and public speaking typically associated with fear
- yummy and vacation typically associated with joy
- loss and crying typically associated with sadness
- result and wait typically associated anticipation

Goal: Capture word-emotion associations.

#### **Emotions**

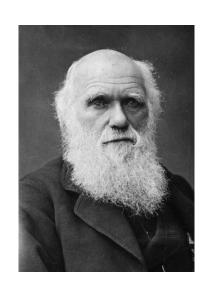
- Anger
- Disgust/Hate
- Fear
- Joy
- Love
- Sadness
- Surprise
- •

How many emotions are there?

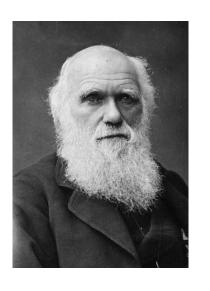
### **Emotions**



## Anybody know this cool guy?



#### Charles Darwin



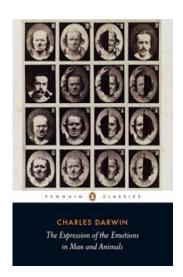


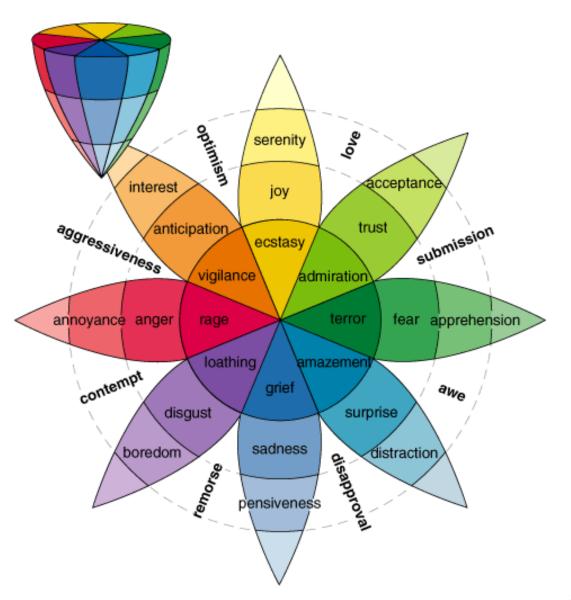


FIG. 20.—Terror, from a photograph by Dr. Duchenne.

- published The Expression of the Emotions in Man and Animals in 1872
- seeks to trace the animal origins of human characteristics
  - pursing of the lips in concentration
  - tightening of the muscles around the eyes in anger
- claimed that certain facial expressions are universal
  - these facial expressions are associated with emotions



- Anger
- Anticipation
- Disgust
- Fear
- Joy
- Sadness
- Surprise
- Trust



#### Word-Emotion Associations

Goal: Capture word-emotion associations for the eight Plutchik emotions.

#### Two ways:

- manually
- automatically

### Crowdsourcing

How a large number of people can solve complex tasks that are currently beyond the capabilities of artificial intelligence algorithms.

- Break up a task into hundreds of thousands of small independent units
- Post the units up on the internet and invite people to solve them

#### **Emotion Lexicon**



Peter Turney, Al2

- NRC Emotion Lexicon
  - emotion and sentiment associations for 14,200 words

Available at: www.saifmohammad.com

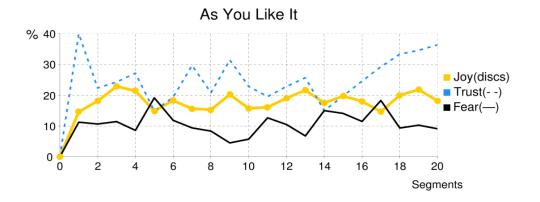
#### Paper:

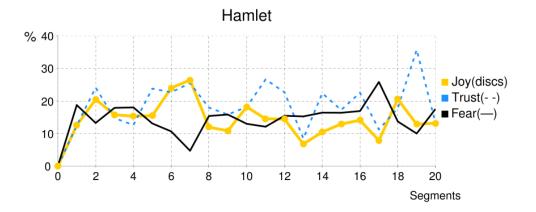
Crowdsourcing a Word-Emotion Association Lexicon, Saif Mohammad and Peter Turney, Computational Intelligence, 29 (3), pages 436-465, 2013.

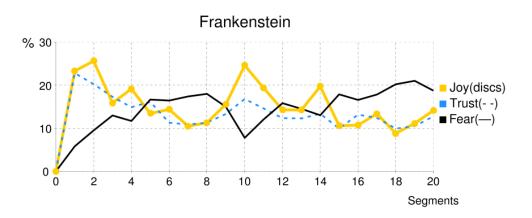


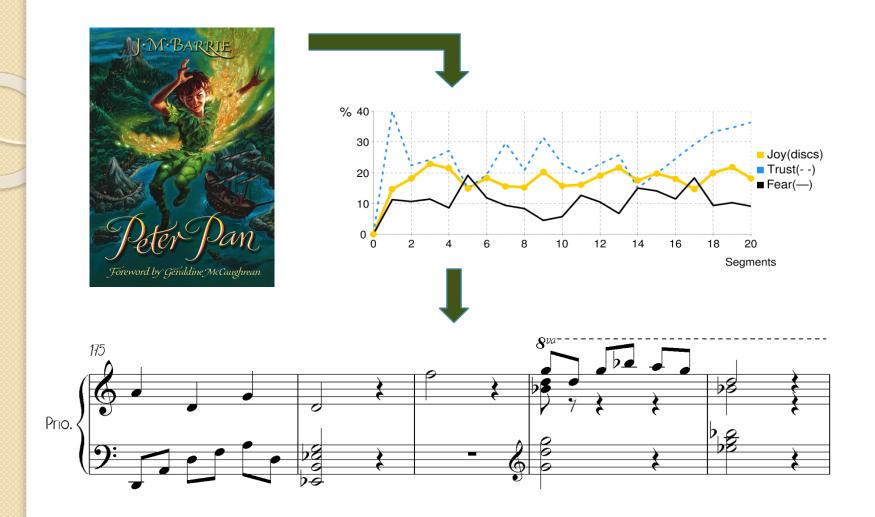
Tony Yang, Simon Fraser University

## Visualizing Emotions in Text









A method to generate music from literature.

 music that captures the change in the distribution of emotion words.



Hannah Davis
Artist/Programmer

## Generating Music from Text

#### Paper:

• Generating Music from Literature. Hannah Davis and Saif M. Mohammad, In Proceedings of the EACL Workshop on Computational Linguistics for Literature, April 2014, Gothenburg, Sweden.

## Challenges

- Not changing existing music -- generating novel pieces
- Paralysis of choice
- Has to sound good



#### Music-Emotion Associations

- Major and Minor Keys
  - major keys: happiness
  - minor keys: sadness
- Tempo
  - fast tempo: happiness or excitement
- Melody
  - a sequence of consonant notes: joy and calm
  - a sequence of dissonant notes: excitement, anger, or unpleasantness

Hunter et al., 2010, Hunter et al., 2008, Ali and Peynirciolu, 2010, Gabrielsson and Lindstrom, 2001, Webster and Weir, 2005

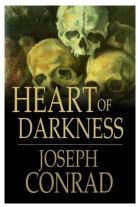
#### **Pieces**

Three simultaneous piano melodies pertaining to the dominant emotions.

### Examples









TransProse: www.musicfromtext.com

Music played 300,000 times since website launched in April 2014.

## TransProse Music Played by an Orchestra, at the Louvre Museum, Paris



A symphony orchestra performs under the glass of the Louvre museum in Paris on Sept. 20. Accenture Strategy has created a symphonic experience enabled by human insight and artificial intelligence technology. (Michel Euler/AP)



Natural Language Processing
Artificial Intelligence
Machine Learning
Computer Science
Mathematics
Linguistics
Psychology
Cognitive Science