

# The Effect of Negators, Modals, and Degree Adverbs on Sentiment Composition

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#### **Sentiment Lexicons**

• Sentiment lexicon: a list of terms (usually single words) with association to positive (negative) sentiment

happy	0.9
awful	-0.9
award	0.6

- Applications:
  - sentence-, tweet-, message-level sentiment classification
  - stance detection
  - literary analysis
  - detecting personality traits





# **Sentiment Composition**

Sentiment composition: determining sentiment of a phrase (or a sentence) from its constituents.

Sentiment composition lexicon (SCL): a list of phrases and their constituent words with association to positive (negative) sentiment.

would not be happy-0.6happy0.9

These lexicons are especially useful for studying sentiment composition.

**Our goal:** through manual annotation, create a fine-grained sentiment composition lexicon for negators, modals, and degree adverbs to study their effect on sentiment.



### **Manually Created Sentiment Lexicons**

- Features:
  - more accurate than automatically generated lexicons
  - less coverage than automatic lexicons
- Uses (that cannot be fulfilled by automatic lexicons):
  - to create automatic lexicons
  - to directly evaluate automatic lexicons
  - linguistic analysis
    - help understand how sentiment is conveyed by words and phrases
    - how sentiment is perceived by native speakers



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    - help understand how modifiers (negators, modal verbs, degree adverbs) affect sentiment in phrases
    - how sentiment is perceived by native speakers



# **Existing Manually Created Lexicons**

- most include only single words (lemmas)
- most have only coarse levels of sentiment (positive vs. negative)

#### Obtaining real-valued sentiment annotations is challenging:

- higher cognitive load than simply marking positive, negative, neutral
- hard to be consistent across multiple annotations
- difficult to maintain consistency across annotators
  - 0.8 for one annotator may be 0.7 for another



# Method: Comparative Annotations

Paired Comparisons (Thurstone, 1927; David, 1963): If X is the property of interest (positive, useful, etc.), give two terms and ask which is more X

- less cognitive load
- helps with consistency issues
- requires a large number of annotations
  - order N<sup>2</sup>, where N is number of terms to be annotated





# Method: Comparative Annotations

**Paired Comparisons** (Thurstone, 1927; David, 1963)**:** If X is the property of interest (positive, useful, etc.), give two terms and ask which is more X

**Best–Worst Scaling** (Louviere & Woodworth, 1990): (a.k.a. Maximum Difference Scaling or MaxDiff)

Give k terms and ask which is most X, and which is least X (*k* is usually 4 or 5)

- preserves the comparative nature
- keeps the number of annotations down to about 2N
- leads to more reliable annotations
  - less biased and more discriminating (Cohen, 2003)





# **Our Contributions**

- Create Sentiment Composition Lexicon for Negators, Modals, and Degree Adverbs (SCL-NMA): a new fine-grained sentiment lexicon manually annotated through crowdsourcing and Best–Worst Scaling
  - for phrases and their constituent content words
    - phrases involving negators, modals, and degree adverbs
- Show that the annotations are reliable
- Analyze the lexicon to gain new understandings of human perception of sentiment
- Use the lexicon to study how sentiment is composed in phrases



# **Creating SCL-NMA**

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(Sentiment Composition Lexicon for Negators, Modals, and Degree Adverbs)

By Manual Annotation and Best–Worst Scaling





# **Term Selection**

- 1,621 single words (Osgood's positive and negative lists)
- 1,586 multi-word phrases in the form 'modifier w', where w is an Osgood word and modifier is one of the following:
  - a negator (e.g., no, don't, never)
  - a modal verb (e.g., can, might, should)
  - a degree adverb (e.g., very, fairly)
  - a combination of the above (e.g., would be very)
- In total: 3,207 terms





#### **Example Terms**

#### Term

favor would be very easy

certainly agree

did not harm

should be better

unfavorable

will not be interested

was so difficult

much trouble

severe

#### **Sentiment Score**





#### Annotation

Crowdsourcing:



- Manual annotation through crowdsourcing
- Each question was answered by ten respondents
- Quality control through a small set of gold answers

Annotation scheme: Best–Worst Scaling

- The annotator is presented with four terms (a 4-tuple) and asked:
  - which term is the most positive
  - which term is the most negative



# **Example Annotation Instance**

Focus words:

1. worse 2. was not sufficient 3. more afraid 4. banish

Q1. Identify the word that is associated with the MOST amount of POSITIVE sentiment (or, least amount of negative sentiment) -- the most positive term.

- $\bigcirc$  worse
- was not sufficient
- more afraid
- banish
- 0

Q2. Identify the word that is associated with the MOST amount of NEGATIVE sentiment (or, least amount of positive sentiment) -- the most negative term.

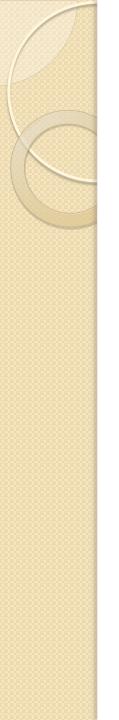
o worse

was not sufficient

more afraid

banish





# **Best–Worst Scaling**

- The annotator is presented with four terms (a 4-tuple) and asked:
  - which term is the most positive
  - which term is the most negative
- By answering just these two questions, five out of the six inequalities are known
  - For example, given the terms A, B, C, and D:
    - if A is most positive and D is most negative, then we know:

A > B, A > C, A > D, B > D, C > D



# **Best–Worst 4–tuples**

We generate 4-tuples such that:

- no two 4-tuples have the same four terms;
- no two terms within a 4-tuple are identical;
- each term in the term list appears in about the same number of 4-tuples;
- each pair of terms appears in about the same number of 4-tuples.

This is to maximize the chance that each term is seen in a sufficient number, and a diverse set of 4-tuples.



# **Best–Worst Scaling:** Converting Responses to Real-Valued Scores

- Responses converted into real-valued scores for all the terms:
  - a simple counting procedure (Orme, 2009):

 $score(t) = \frac{\#most \ positive(t) - \#most \ negative(t)}{\#annotations(t)}$ 

The scores range from:

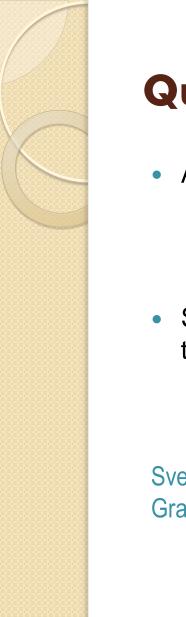
- -1 (least association with positive sentiment)to 1 (most association with positive sentiment)
- terms can then be ranked by sentiment



### **Example Lexicon Entries**

Term	Sentiment Score
favor	0.653
would be very easy	0.431
certainly agree	0.347
did not harm	0.194
should be better	0.069
unfavorable	-0.222
will not be interested	-0.319
was so difficult	-0.514
much trouble	-0.667
severe	-0.833





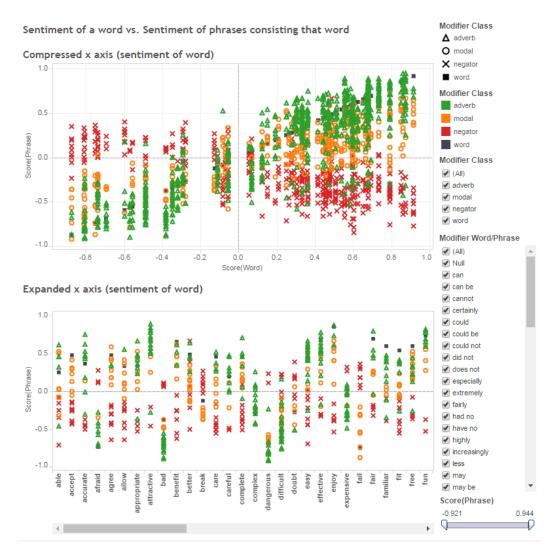
# **Quality of Annotations**

- Annotations are reliable
  - re-doing the annotations with different sets of annotators produces a very similar order of terms (an average Spearman rank correlation of 0.98)
- Such reliable rankings can be obtained with just two or three annotations per BWS question.

Svetlana Kiritchenko and Saif M. Mohammad. Capturing Reliable Fine-Grained Sentiment Associations by Crowdsourcing. *NAACL-2016*.



#### **Interactive Visualization**



http://www.saifmohammad.com/WebPages/SCL.html#NMA



#### **Analyzing Sentiment Composition**

**Impact of Sentiment Modifiers** 



# **Least Perceptible Difference**

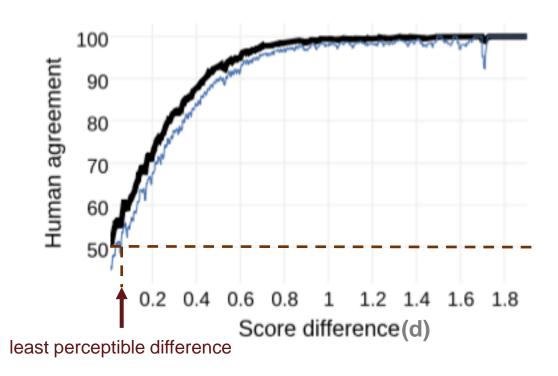


- Least perceptible difference aka just-noticeable difference
  - a concept from psychophysics
  - the amount by which something that can be measured (e.g., weight or sound intensity) needs to be changed in order for the difference to be noticeable by a human (Fechner, 1966)
- With our fine-grained sentiment scores, we can measure the least perceptible difference in sentiment
  - useful in studying sentiment composition (e.g., to determine whether a modifier significantly impacts the sentiment of the word it modifies)



#### Measuring the Least Perceptible Difference

 Least perceptible difference in sentiment scores is a point d at which we can say with high confidence that the two terms do not have the same sentiment associations



Least Perceptible Difference:

SCL-NMA: 0.07 (on the scale [-1,1])

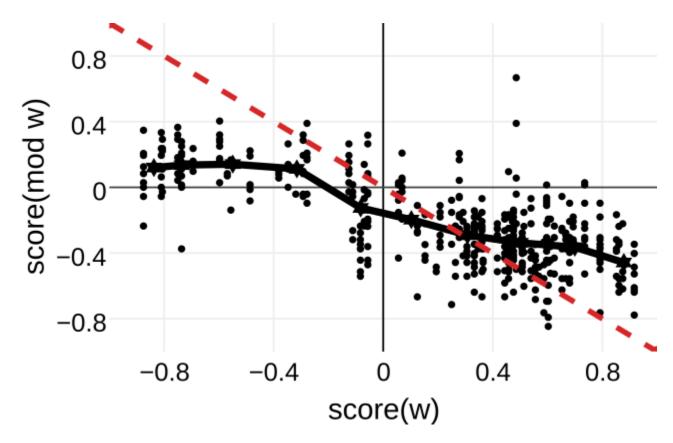


#### **Overall Impact of Sentiment Modifiers**

	On positi	On positive words		On negative words	
Modifier group	Avg. diff	# of pairs	Avg. diff.	# of pairs	
negators	-0.93	265	0.79	71	
modals	-0.32	258	0.24	72	
degree adverbs	0.20	435	0.17	163	



#### **Impact of Negation on Sentiment**



The black line shows an average effect of the negators group. The red line shows the reversing hypothesis: score(mod w) = -score(w).

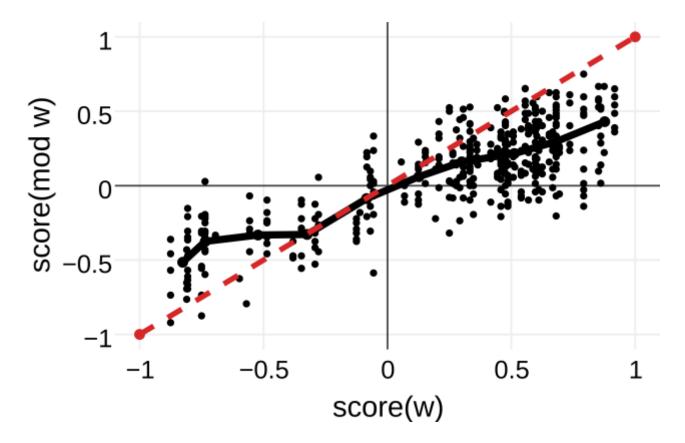


# **Impact of Negation on Sentiment**

- Most negators
  - decrease sentiment of positive words by 0.8-1.0 points
  - increase sentiment of negative words by 0.7-0.9 points
- The greatest shift is caused by will not be and will not
- The weakest effect is by may not, nothing, and never
- Verb tense seems not to affect the behavior of negators significantly
- Modals in combination with negators slightly influence the behavior of the modifier:
  - stronger negators: will not, will not be, and cannot
  - weaker negators: could not, would not, and may not



#### **Impact of Modal Verbs on Sentiment**



The black line shows an average effect of the modals group. The red line shows the function: score(mod w) = score(w).



### **Impact of Modal Verbs on Sentiment**

- Most modal verbs
  - decrease sentiment of positive words by 0.2-0.4 points
  - increase sentiment of negative words by 0.2-0.3 points
- The greatest shift (about 0.4 points) is observed for words with high absolute sentiment values
- The most influential modal modifier is would have been
- Consistent and relatively strong modifiers are formed by modals could and might
- Smallest effect on sentiment is caused by can, can be, would, and would be



#### **Impact of Degree Adverbs on Sentiment**

- Many degree adverbs have a small and rather inconsistent effect on sentiment
- The only degree adverb that affects sentiment to a large extent (0.835 points) is less
  - acts as negator
- Modifiers that consistently reduce the intensity of positive words are was too, too, probably, fairly, and relatively
- One modifier, highly, consistently and significantly increases the sentiment of positive words
- The sentiment of negative words is noticeably lowered by modifiers extremely and very very





#### Conclusions

- Created a sentiment composition lexicon for English phrases involving common sentiment modifiers
  - manual annotation with Best-Worst Scaling
  - real-valued sentiment associations
- Showed that the annotations are reliable
- Analyzed the impact of negators, modals, and degree adverbs on sentiment:
  - these modifiers affect sentiment in complex ways so that their effect cannot be easily modeled with simple heuristics;
  - the effect of a modifier is often determined not only by the type of the modifier but also by the modifier word and the content word themselves.





#### **Our Related Projects**



 Sentiment Composition Lexicon for Opposing Polarity Phrases (SCL-OPP)

Svetlana Kiritchenko and Saif M. Mohammad. Sentiment Composition of Words with Opposing Polarities. *NAACL-2016*.

- Semeval-2016 Task #7 'Determining Sentiment Intensity of English and Arabic Phrases'
  - General English Sentiment Modifiers Set (SCL-NMA)
  - English Twitter Mixed Polarity Set (SCL-OPP)
  - Arabic Twitter Set





#### **Lexicons Availability**



All lexicons and their interactive visualizations are available at: http://www.saifmohammad.com/WebPages/SCL.html

Code for Best–Worst Scaling will be available at: http://www.saifmohammad.com/WebPages/BestWorst.html

SemEval-2016 Task 7: http://alt.qcri.org/semeval2016/task7/

