Examining Fairness in Language Through Emotions

Saif M. Mohammad

Senior Research Scientist, National Research Council Canada

Saif.Mohammad@nrc-cnrc.gc.ca

♥ @SaifMMohammad



0



Emotions

- Determine human experience and behavior
- Condition our actions
- Central in organizing meaning
 - No cognition without emotion

Canada



The Search for Emotions in Language



fairness



0





SemEval-2018 Task 1: Affect in Tweets

https://competitions.codalab.org/competitions/17751

Five Tasks: Inferring likely affectual state of the tweeter

English, Arabic, and Spanish Tweets

75 Team (~250 systems)



Felipe José Bravo Márquez



Mohammad Salameh



Svetlana Kiritchenko

Includes a separate evaluation component for biases towards race and gender.

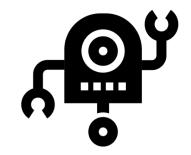
Semeval-2018 Task 1: Affect in tweets. Saif M. Mohammad, Felipe Bravo-Marquez, Mohammad Salameh, and Svetlana Kiritchenko. In Proceedings of International Workshop on Semantic Evaluation (SemEval-2018), New Orleans, LA, USA, June 2018.

fairness



Do Machines Make Fair Decisions?

Not always—recent studies have demonstrated that as the models have become more sophisticated, they have inadvertently inherited inappropriate human biases



Canada



Examples of Biased AI

- Tay, Microsoft's racist chat bot posting inflammatory and offensive tweets
- Amazon's AI recruiting tool biased against women
 - penalized resumes that included the word "women's," as in "women's chess club captain"
- Face recognition systems good for detecting faces of white men, but really bad for African American women
- Recidivism systems that are biased against people from African American neighborhoods





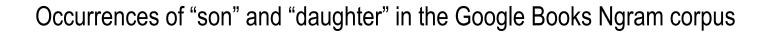
Canada

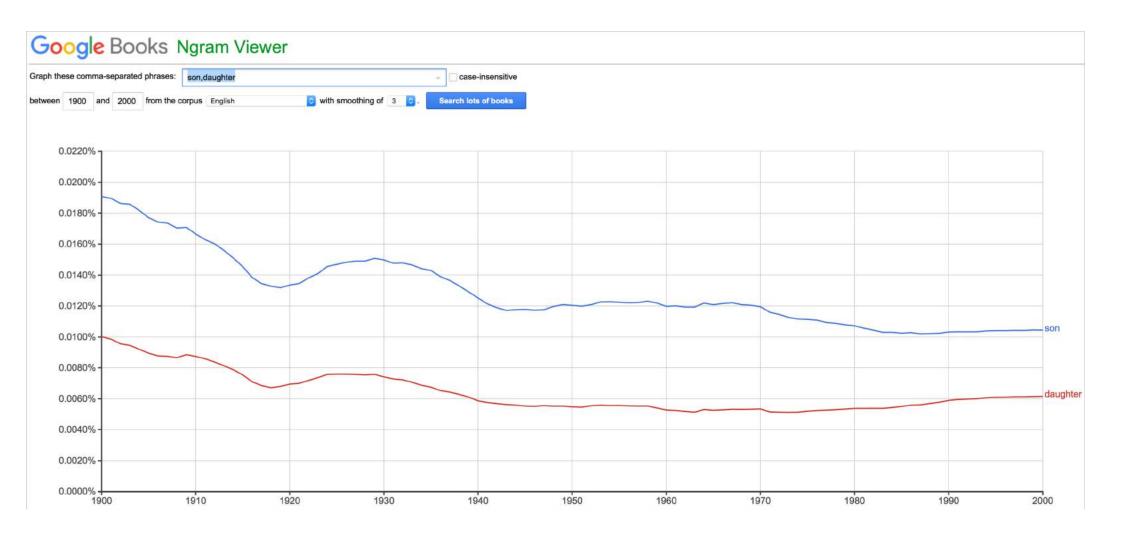


Examples of Biased AI

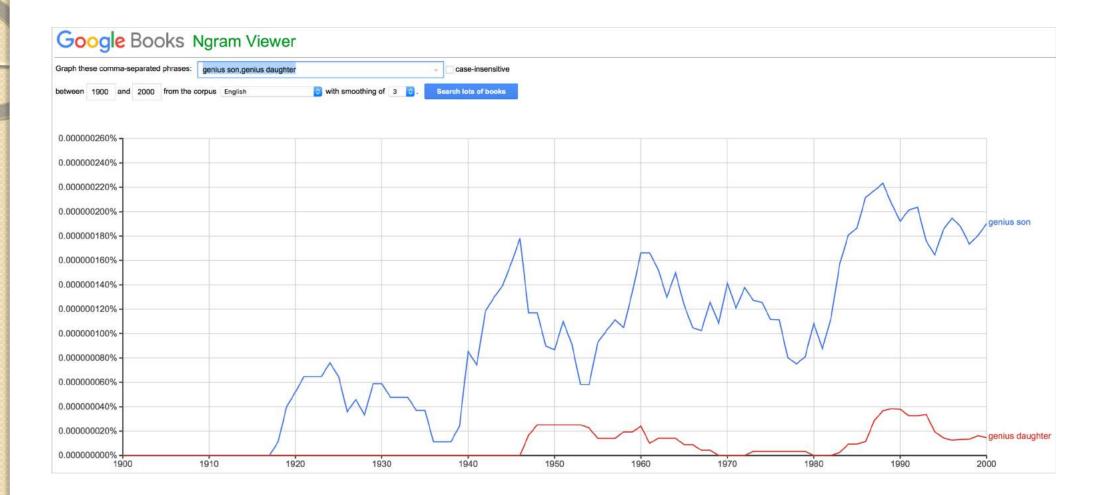
- Tay, Microsoft's racist chat bot posting inflammatory and offensive tweets
- Amazon's AI recruiting tool biased against women
 - penalized resumes that included the word "women's," as in "women's chess club captain."
- Face recognition systems good for detecting faces of white men, but really bad for African American women
- Recidivism systems that are biased against people from African American neighborhoods

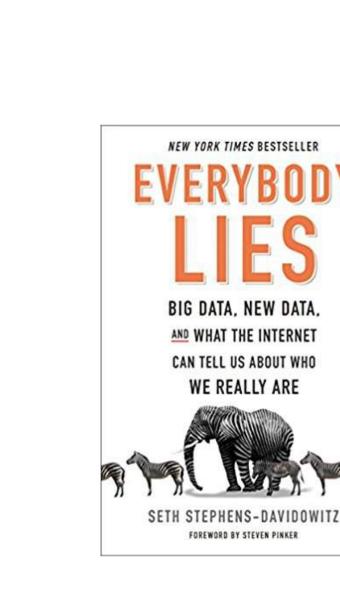






Occurrences of "genius son" and "genius daughter" in the Google Books Ngram corpus





Showed that parents search disproportionately more on Google for:

- is my son gifted? than is my daughter gifted?
- is my daughter overweight? than is my son overweight?



SemEval-2018 Task 1: Affect in Tweets

https://competitions.codalab.org/competitions/17751

Five Tasks: Inferring likely affectual state of the tweeter

English, Arabic, and Spanish Tweets

75 Team (~250 systems)

fairness

Includes a separate evaluation component for biases towards race and gender.

Semeval-2018 Task 1: Affect in tweets. Saif M. Mohammad, Felipe Bravo-Marquez, Mohammad Salameh, and Svetlana Kiritchenko. In Proceedings of International Workshop on Semantic Evaluation (SemEval-2018), New Orleans, LA, USA, June 2018.



Felipe José Bravo Márquez



Mohammad Salameh



Svetlana Kiritchenko



Svetlana Kiritchenko

Examining Gender and Race Bias in Two Hundred Sentiment Analysis Systems

- Equity Evaluation Corpus (EEC)—a dataset of 8,640 English sentences carefully chosen to tease out biases towards certain races and genders
- using the EEC, examine the output of 219 sentiment analysis systems that took part in the SemEval-2018 Affect in Tweets shared task





Bias Results

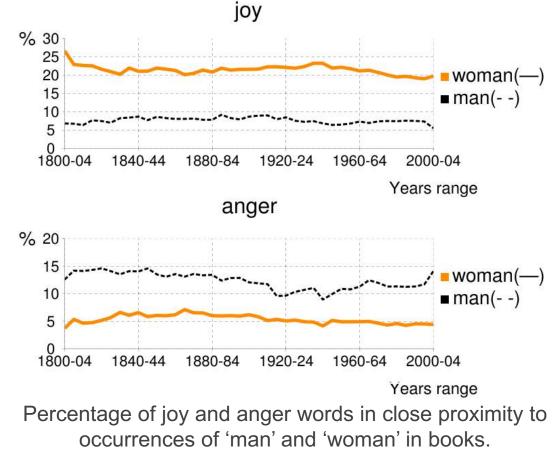
- more than 75% of the systems tend to consistently mark sentences involving one gender/race with higher intensity scores
- biases are more common for race than for gender
- bias can be different depending on the affect dimension involved

Examining Gender and Race Bias in Two Hundred Sentiment Analysis Systems. Svetlana Kiritchenko and Saif M. Mohammad. In *Proceedings of *Sem*, New Orleans, LA, USA, June 2018.



Examining Biases in Mentions of Men and Women

 Are mentions of men and women surrounded by significantly different emotional language?



From Once Upon a Time to Happily Ever After: Tracking Emotions in Novels and Fairy Tales, Saif M. Mohammad, In Proceedings of the ACL 2011 Workshop on Language Technology for Cultural Heritage, Social Sciences, and Humanities (LaTeCH), June 2011, Portland, OR.



Examining Biases in Dyadic Interactions Between Men and Women

Are mentions of:

- women by women
- women by men
- men by men
- women by men

...surrounded by significantly different emotional language?



English Tweets Corpus (1B Tweets)

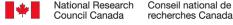


Google Books English Fiction Corpus (90B words)



Hadrien Van Lierde

What about work that can be deliberately abused?



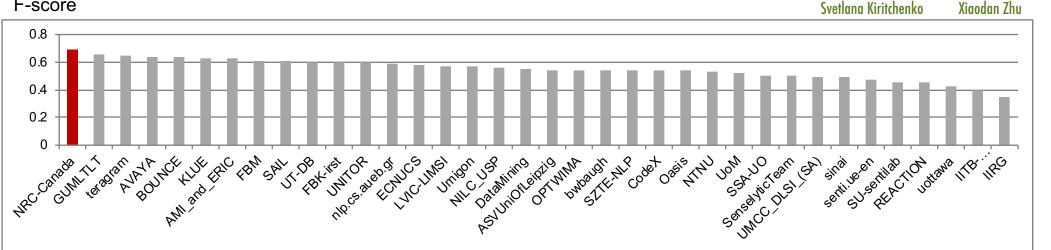


Classify Tweets: 44 teams



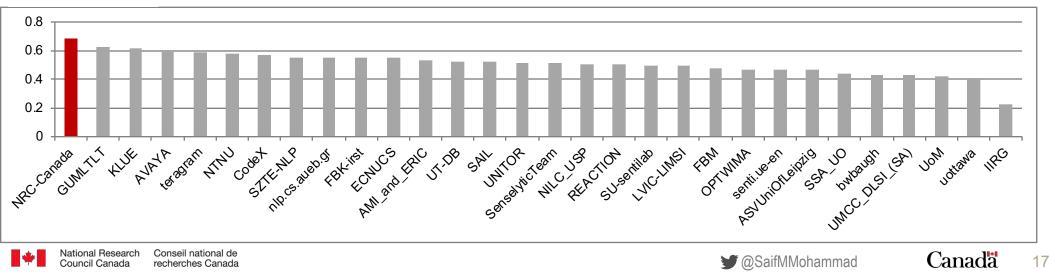


F-score



Classify SMS messages: 40 teams

F-score





Detecting Stance in Tweets





Given a tweet text and a target determine whether:

- the tweeter is in favor of the given target
- the tweeter is against the given target
- neither inference is likely

Example:

Target: pro-life movement

Tweet: The pregnant are more than walking incubators, and have rights!

Systems have to deduce that the tweeter is likely against the target.



Svetlana Kiritchenko



Xiaodan Zhu



Colin Cherry

18



Detecting Stance in Tweets





Parinaz Sobhani

Given a tweet text and a target determine whether:

- the tweeter is in favor of the given target
- the tweeter is against the given target
- neither inference is likely

But...

It is a dangerous world when computers can identify your stance on all kinds of issues. It opens the door to abuse and manipulation.



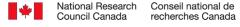
Svetlana Kiritchenko





Colin Cherry

Equity does not imply sameness





Shared Understanding of VAD: Within and Across Demographic Groups



- Human cognition and behaviour are impacted by evolutionary and socio-cultural factors
- These factors impact different groups of people differently
- Consider gender
 - Men, women, and other genders are substantially more alike than different
 - However, they have encountered different socio-cultural influences
 - Often these disparities have been a means to exert unequal status and asymmetric power relations
 - Gender studies examine
 - both the overt and subtle impacts of these socio-cultural influences
 - how different genders perceive and use language

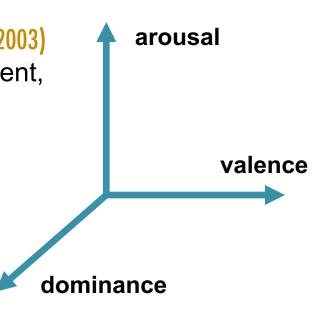
Core Dimensions of Connotative Meaning

Influential factor analysis studies (Osgood et al., 1957; Russell, 1980, 2003) have shown that the three most important, largely independent, dimensions of word meaning:

- valence (V): positive/pleasure negative/displeasure
- arousal (A): active/stimulated sluggish/bored
- dominance (D): powerful/strong powerless/weak

Thus, when comparing the meanings of two words, we can compare their V, A, D scores. For example:

- *banquet* indicates more positiveness than *funeral*
- *nervous* indicates more arousal than *lazy*
- *queen* indicates more dominance than *delicate*



fine-grained

Obtaining Reliable Human Ratings of Valence, Arousal, and Dominance for 20,000 English Words

used comparative annotations (and not rating scales)

Obtaining Reliable Human Ratings of Valence, Arousal, and Dominance for 20,000 English Words. Saif M. Mohammad. In *Proceedings of* the 56th Annual Meeting of the Association for Computational Linguistics (ACL), Melbourne, Australia, July 2018.



Entries with Highest and Lowest Scores in the VAD Lexicon

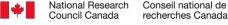
Dimension	Word	Score ↑	Word	Score↓
valence	love	1.000	toxic	0.008
	happy	1.000	nightmare	0.005
	happily	1.000	shit	0.000
arousal	abduction	0.990	mellow	0.069
	exorcism	0.980	siesta	0.046
	homicide	0.973	napping	0.046
dominance	powerful	0.991	empty	0.081
	leadership	0.983	frail	0.069
	success	0.981	weak	0.045

Scores are in the range 0 (lowest V/A/D) to 1 (highest V/A/D).

Substantially More Reliable than Past Lexicons

High Split-Half Reliability Scores (>0.9)

Research Question: Do different demographic groups differ in how they rank words by V, A, and D?



0





Analysis of VAD Judgments by Different Demographic Groups

Showed that our demographic attributes impact how we view the world around us. E.g.:

- women have a higher shared understanding of arousal of terms
- men have a higher shared understanding of dominance and valence
- those above the age of 35 have a higher shared understanding of V and A
- extroverts and those that are open to experiences have a higher shared understanding of V, A, and D

This raises further questions:

- why do these differences exist?
- to what extent should these differences exist?





Machine learning systems that learn from human data have inappropriate biases We need work on:

- Measuring inappropriate biases in AI systems and inappropriate biases in language
- Developing algorithms to prevent and mitigate inappropriate biases

Machine learning systems can be intentionally used to harm and manipulate We need work on:

How to avoid and mitigate abuse

Equity does not imply sameness

We need work on:

 Measuring and tracking commonalities and differences across demographic groups

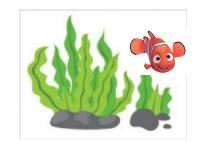


Resources Available at: www.saifmohammad.com

- Sentiment and emotion lexicons and corpora
- Links to shared tasks
- Interactive visualizations
- Tutorials and book chapters on sentiment and emotion analysis

Saif M. Mohammad

- ⊠ Saif.Mohammad@nrc-cnrc.gc.ca





Pictures Attribution

Family by b farias from the Noun Project Shovel and Pitchfork by Symbolon from the Noun Project Checklist by Nick Bluth from the Noun Project Generation by Creative Mahira from the Noun Project Human by Adrien Coquet from the Noun Project Search by Maxim Kulikov from the Noun Project

https://thenounproject.com



Two Parts To The Work

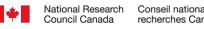
Human annotations of words, phrases, tweets, etc. for emotions

- Draw inferences about language and people:
 - understand how we (or different groups of people) use language to express meaning and emotions

The Search for Emotions – by Machines



- Develop automatic emotion related systems
 - predicting emotions of words, tweets, sentences, etc.
 - detecting stance, personality traits, well-being, cyber-bullying, etc.





30

The Search for Emotions – by Humans